

Carbon Reduction Plan

Supplier name: Creative Support

Publication date: January 2024

Review date: January 2025

Commitment to achieving Net Zero

Creative Support is a Community Benefit Society with charitable status that provides high quality supported living, community support, supported housing, residential care and other services in the North West, North East, Yorkshire & Humberside, the Midlands, London and the South East.

Creative Support is committed to achieving Net Zero emissions by 2050.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2022	
Additional Details relating to the Baseline Emissions calculations.	
The greenhouse gas emissions for Creative Support were 3693.14 tCO ₂ e for the year, 1st January 2022 to 31st December 2022. This figure includes all material Scope 1, 2 and 3, and has been used to calculate a baseline figure to enable future year on year comparison.	
Baseline year emissions:	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	0.14
Scope 2	64.42
Scope 3 (Included Sources)	639 Transportation and disposal of waste created by the company, private vehicles used for business travel.
Total Emissions	703.56

Current Emissions Reporting

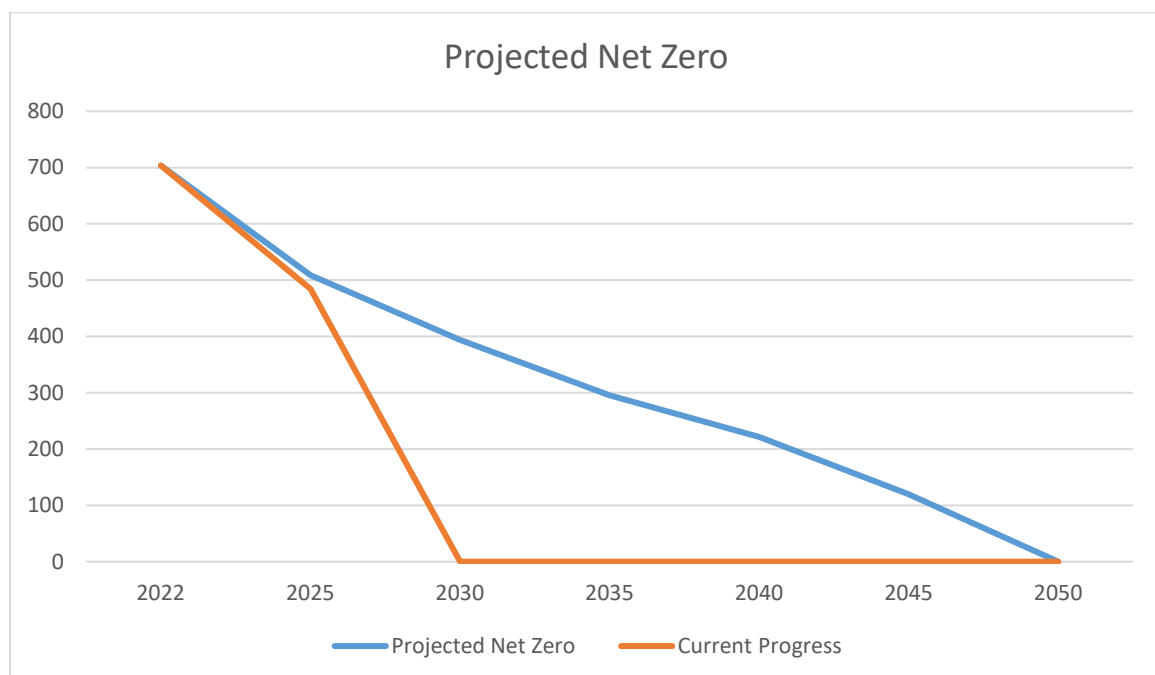
Reporting Year: 2023	
EMISSIONS	TOTAL (tCO ₂ e)
Scope 1	0.11
Scope 2	56.57
Scope 3 (Included Sources)	427.58 Transportation and disposal of waste created by the company, private vehicles used for business travel.
Total Emissions	484.36

Emissions reduction targets

We have been able to achieve a 31% reduction (219.2 tCO₂e) between the Baseline Year (Year 1) and Year 2, exceeding our target to reduce our total emissions by 77 tCO₂e (8%). We anticipate that with the implementation of outlined commitments and initiatives for 2024 that we will be able to reduce our total emissions by a further 59 tCO₂e (12%).

We project that carbon emissions will decrease over the first 5 years of these commitments (by the beginning of 2028) to 394 tCO₂e. This is a reduction of 43.9% from our baseline year.

Progress against the projected targets can be seen in the graph below.



Carbon Reduction Projects

In our last report we committed to a number of environmental management measures and projects to be implemented during 2023 which were anticipated to equate to a 295 tCO₂e reduction (8% against the 2022 baseline). These projects were all carried out and their impact, where possible, assessed. For example, the replacement of our boiler at Head Office in August 2022 was anticipated to reduce our gas usage by 30% and has, based on expenditure, achieved a reduction of 31%.

We had also committed to 60% of units owned by Creative Support being electric as part of a move to net carbon zero (successfully delivering 29%), maintaining 4000 client files in within online recording systems (successfully achieving 4083 files over the year with 3868 current client files on at the end of year, i.e. 96.7% of goal) and utilising virtual classrooms & e-learning to reduce travel (maintaining 52% of our courses delivered online and 75% of our total attendees remote through e-learning or webinar). We have also completed our replacement of all Head Office lighting with LED lighting and introducing sensor lighting with an aim to reduce the energy use by up 75%. We will be able to report on the impact of this change in our next reporting cycle as this transition was only completed towards the latter end of the year so comparisons of electric usage won't be possible until the same time period in 2024. We have made some improvements based on staff feedback, including sourcing milk from a local dairy using glass bottles. There is mixed feedback on the carbon impact of glass bottle use (attached to its carbon footprint for transport) but bottles are collected as part of a regular plan of drop offs. We have also begun offering oat milk (also in glass bottles from the local dairy) as a more sustainable alternative.

Future measures planned or in place are:

- Fitting solar panels in all new build schemes
- Implementing our online systems for case recording notes to reduce reliance on paper systems
- Replacing all windows in our Head Office to improve carbon efficiency during 2024
- Reviewing supply chains and providers nationally in the next 24 months (to be completed by December 2024) to move a to locally sourced products
- Undertaking a decarbonisation audit in 2024 for existing homes for which we are landlord which will aim to have completed a comprehensive audit of properties by 2026, this includes identification of hard to decarbonise homes
- Commencement of our decarbonisation programme for existing homes to ensure enough insulation, reducing energy demand, replacing direct burning of fossil fuels and adding green infrastructure
- Reviewing all lease and pool vehicles to replace them with electric vehicles in line with releasing requirements and flagging the highest emission vehicles for immediate replacement
- Creating initiatives for staff that utilise their own vehicles to move to vehicles that represent a reduction in carbon emissions (with a particular focus on electric vehicles)
- Planning any new build developments with partner developers to be net carbon zero (as a minimum) alongside the introduction of solar panels, reduced number of parking spaces and incorporation of charging units
- Completing a feasibility audit for the installation of charging points at each site
- Completing a feasibility audit of installation of bike shelters

Our Service User focussed initiatives, including creating a 'Sustainability Champion' award each month across our national services and creating 'Eco Champion' posts at each service, have been well received. We have been able to make 12 'Sustainability Champion' awards through 2023. As part of our 'Be the Difference' Grant we have also committed funding to several user led opportunities with a focus on increased environmental awareness and minimising impact, including a litter picking group in Manchester and an allotment in Liverpool.

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

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Date: ...23/05/2024.....